

QUICK REFERENCE GUIDE



GENERAL INFORMATION

Website – fgmcwholesale.com	Underwriting Scenario Questions: fgmctpounderwriting@fgmc.com
SOAR Portal – fgmc.com/soar	Maverick Solutions Structure Desk: nongm@fgmc.com
Best Effort Lock Desk – CDLock@fgmc.com	Lock Desk Hours: 8 am CST – 8 pm CST
Lock Desk Phone – 844-924-4661 option 2	Locking Hours: 9am CST – 9pm CST
NDC Processing – ndcprocessing@fgmc.com	Lock Issues: cdlock@fgmc.com
Purchase Advices – corrpurchasing@fgmc.com	Pre-Purchase Condition Related Questions: prepurchaseconditions@fgmc.com
Collateral Status – collateral@fgmc.com	Servicing Questions – servicingoversight@fgmc.com
Final Docs Questions – finaldocs@fgmc.com	

FGMC'S SERVICING HOTLINE

Phone – 800-372-6499	Hours – Monday – Friday: 9:00am – 5:00pm EST
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TRANSACTION MANAGERS

Cheryl Smith 240-608-2448 cheryl.smith@fgmc.com	Support Team: lendersupport@fgmc.com
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GOODBYE LETTER ADDRESSES

Rushmore Loan Management Services LLC
Attn: Customer Service
1755 Wittington Place, Suite 400
Dallas, TX 75234

HAZARD INSURANCE & FLOOD INSURANCE CLAUSE

Rushmore Loan Management Services LLC
ISAOA ATIMA
P.O. Box 692409
San Antonio, TX 78269-2409

TRAILING/FINAL DOCS (EMAIL OR MAIL)

Sourcepoint
ATTN: FGMC Post Closing
2330 Commerce Park Drive NE, Suite 2
Palm Bay, FL 32905
FinalDocs@fgmc.com

ORIGINAL NOTE/COLLATERAL PACKAGE

Deutsche Bank National Trust Company Attn: FGMC/Correspondent 1761 E. Saint Andrew Place Santa Ana, CA 92705	Endorsement or Allonge to: First Guaranty Mortgage Corporation without recourse <ul style="list-style-type: none">• NY Loans : FGMC in lieu of True Corporate Name First Guaranty Mortgage Corporation• North Dakota : First Guaranty Mortgage Corporation dba FGMC
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BORROWER'S FIRST PAYMENT

Rushmore Loan Management Services
PO Box 514707
Los Angeles, CA 90051-4707

RUSHMORE CUSTOMER SERVICE INFORMATION:

888-504-6700
Monday-Thursday: 6:00am - 7:00pm PST
Friday: 6:00am - 6:00pm PST

PAYMENTS RECEIVED BY CORRESPONDENT

Rushmore Loan Management Services LLC
PO Box 514707
Los Angeles, CA 90051-4707

ACCOUNTS RECEIVABLE WIRE INSTRUCTIONS

Accounts Receivable Wire Instructions
Bank: Texas Capital Bank, N.A.
Bank Address: 2350 Lakeside Blvd. Suite 800
Richardson, TX 75082
ABA # 111017979
Beneficiary Account: 2111035230
Account Name : First Guaranty Mortgage Operating Account

ID NUMBERS

MERS Org ID# 1000314
FGMC FHA Lender ID #7516800049
FGMC VA ID # 6852450000

ADMINISTRATION FEE

Non-Del – \$745.00
Non-QM – \$950.00

