

Loan Submissions

New file submissions must be submitted via the Broker Portal located on the [FGMC Wholesale website](#).

The optional Submissions Checklist details the minimum submission requirements.

[QM Wholesale Loan Submission Form](#)
[QM Wholesale Submission Checklist](#)

[Non-QM Wholesale Loan Submission Form](#)
[Non-QM Wholesale Submission Checklist](#)

Mortgagee Clause for HOI & Flood

Rushmore Loan Management Services LLC
ISAOA ATIMA
PO Box 692409
San Antonio, TX 78269-2409

Mortgagee Clause for CPL & Title

First Guaranty Mortgage Corporation
ISAOA ATIMA
5800 Tennyson Parkway, Suite 450
Plano, TX 75024

Broker Support

Client Assistance, New Applications/Renewals, Broker Compensation Agreements and General Questions or Inquiries:

Phone: 866.739.9200, Option 1
Email: brokersupport@fgmc.com or Contact Your Account Executive

Technical Support

Locks and Extensions should be completed through FGMC Wholesale Web Portal. If errors occur on the Wholesale Web Portal, please call or email Broker Support:

Email: brokersupport@fgmc.com or Contact Your Account Executive

Lock Desk:

844.924.4661, Option 2

wslocks@fgmc.com

Hours of Operation:

Mon-Fri: 8am-9pm EDT

Disclosures:

Contact your AE or AM for any disclosure related items.

FHA Lender ID:

7516800814

Servicing Department:

800.372.6499

servicing@fgmc.com

Hours of Operation:

Mon-Fri: 8am-5:30 EDT

Rushmore

Customer Service:

888.504.6700

VA Lender ID:

6852450000

Appraisal Resources

- [Mercury Ordering a New Appraisal](#)
- [Mercury Download and Save Appraisal Order](#)
- [Appraisal Fee Schedule](#)
- [VA Requesting an Appraisal](#)
- [VA Appraisal Fee Schedule](#)

Fees

Wholesale Fees: Refer to the [Wholesale Fee Schedule](#)

Processing

Questions about Loan Conditions or Loan Closings must be directed to your assigned FGMC Account Manager.

Underwriting Scenario Questions

QM Underwriting Scenario questions can be directed to fgmctpounderwriting@fgmc.com

Non-QM Underwriting Scenario questions can be directed to nongmwholesale@fgmc.com

Phone: 866.739.3900, Option 3

Broker Resources

Download documents & view training resources [here](#).